

Matt Massaro's Piano Studio Policy

Hello students and families! This is my studio policy for all private lessons during the academic school year. This runs from the beginning of September until the end of June. I am going to outline a few guidelines and procedures that will take place:

- ❖ Lessons are weekly, and will be billed monthly with payment given at the first lesson of the month (4 or 5 weeks).
- ❖ Student absences will not be refunded or credited toward the next month of lessons. Missed lessons can be made-up on a case-by-case basis, where time permits. I try to be flexible with this where I can.
- ❖ If I have to miss a lesson, it will be credited toward the next month unless we can find a time to reschedule.
- ❖ If the student knows ahead of time that they will be away on a given week or day, payment is still expected but we can reschedule the lesson. The sooner I know of the absence, the more likely we'll be able to find a makeup time.
- ❖ If the student misses the first lesson of the month, payment for the full month is still required.
- ❖ Accepted forms of payment are cash, check, and PayPal.
- ❖ I teach from my home in Bristol or I can travel to your home (depending on distance).
- ❖ Summer lessons are much more flexible. You can either pay for the whole month or pay by the lesson. I realize students go on vacation a lot during the summer and so the same monthly commitment is not expected of students during that time. We can talk about how we would like to go about summer lessons when the time comes.
- ❖ Remember, practicing is important! What you get out of private lessons really depends on how much time and effort you are willing to put into practicing. An ideal amount of practice usually lies between 15 and 30 minutes a day or more, depending on the level of the student. We will talk about effective practicing techniques during our lessons.
- ❖ My lesson rates are as follows:

In-Studio Lessons

\$30 – 30 minutes
\$43 – 45 minutes
\$55 – 60 minutes

In-Home Lessons

\$40 – 30 minutes
\$53 – 45 minutes
\$65 – 60 minutes

I am so happy that you are a part of my studio, and I look forward to the time we get to spend together this year! Please do not hesitate to let me know of any questions or concerns. Thank you!

Matt Massaro

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